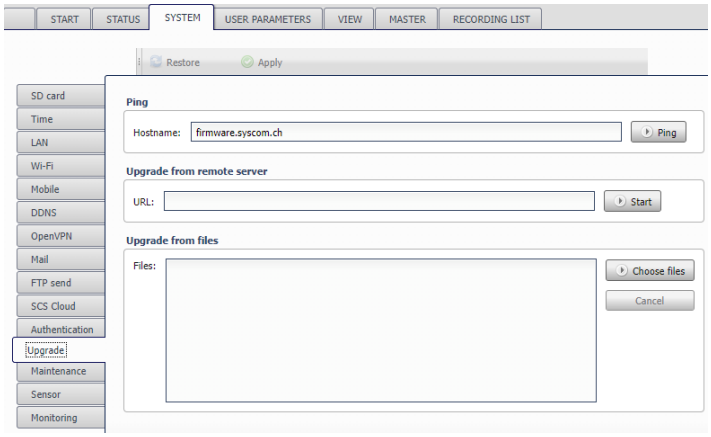
Configuring the OpenVPN Connection on Your MR3000C/MR3003C

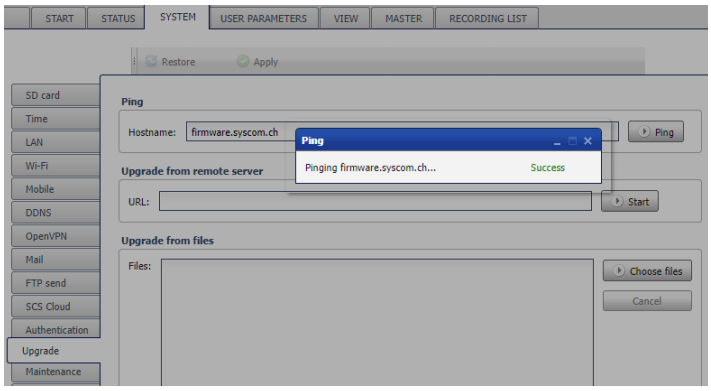
1. Checking the Internet Connection

1.1 Connect to your MR3000/MR3003 via Wi-Fi/LAN and open the web interface as usual.

In the menu, select
System › Upgrade



1.2 Use the "Ping" button to check whether the device is connected to the internet, e.g. via the SIM card or via the company network with a LAN DHCP connection.



If the internet connection is successful, the message "Success" appears. If there is no connection, the message "Failed" appears. An internet connection is required for the setup.

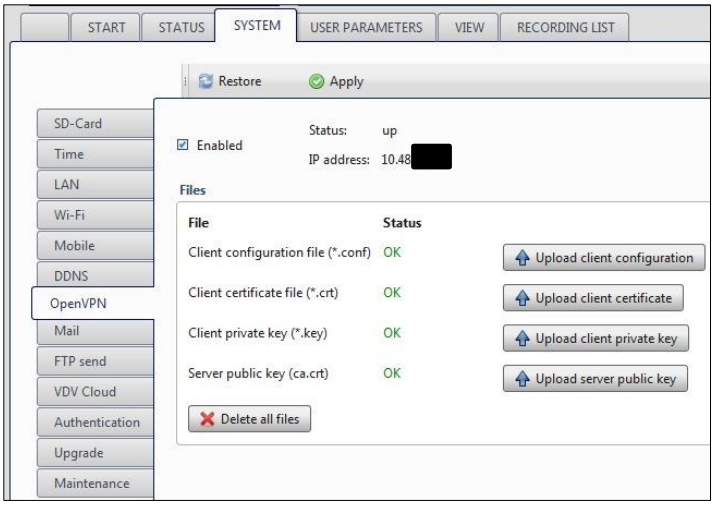
2. Deleting the “Old” Clients

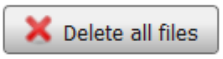
(IMPORTANT: For rental or loan units, please continue on page 4)

2.1 In the menu, select

System › OpenVPN

For a new setup, no clients are present, so please continue on page 4, section 3.



2.2 Delete the clients using the button 

The status of each file is then shown as “Missing”.

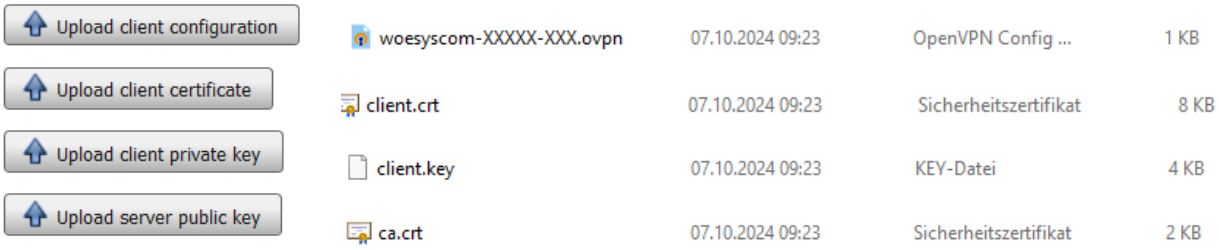
Confirm the deletion of the data by clicking “Apply” in the web interface before uploading the new data.



3. Adding the New Clients

(IMPORTANT: For rental or loan units, please continue on page 4)

For each file, press the button Upload and select the files as follows:



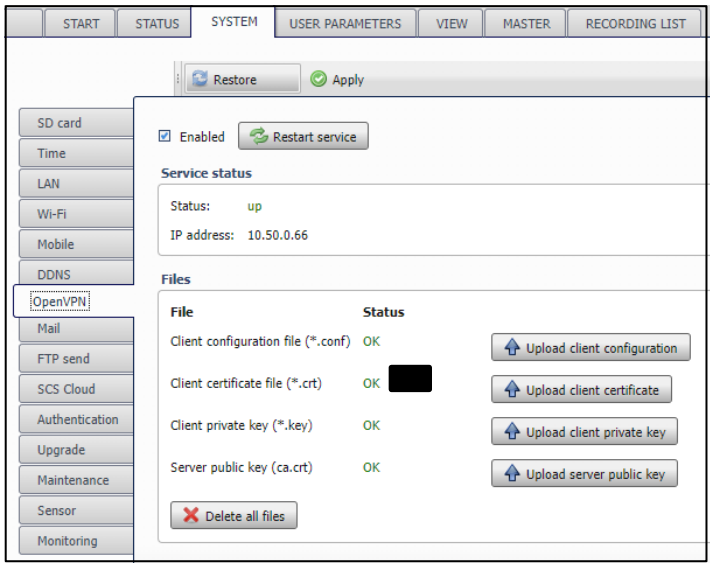
The status is now shown as "**up**" again. In addition, the OpenVPN IP address of your MR3000C/MR3003C is displayed.

By default, it has the format:
10.50.XXX.XX

Important: Make a permanent note of this address!

"**XXX.XX**" are placeholders and stand for your individual address.

Confirm the upload of the data by clicking "Apply" in the web interface. If no IP address is displayed after a short wait, please click "Restart service".



Configuring the OpenVPN Connection on Your PC

1. Installing and Configuring the "OpenVPN" Software

1.1 You can find the OpenVPN software in our customer area:
https://insights.woelfel.de/en/syscom-customer-portal
There you will find 2 installation files for the *OpenVPN* program. Please consult your IT department before installing the files.

1.2 Install the appropriate file depending on which operating system you are using (64-bit or 32-bit).

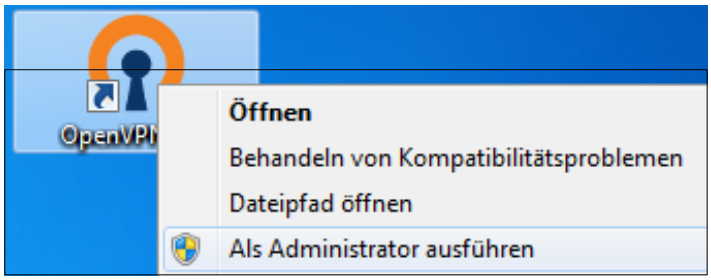
For a 64-bit operating system: OpenVPN-2.6.12-I001-amd64.msi
For a 32-bit operating system: OpenVPN-2.6.12-I001-x86.msi

Important: If you are already using OpenVPN, uninstall the software and install the new version, as older versions cause connection problems.

After installation, you will find the OpenVPN software icon on your desktop:



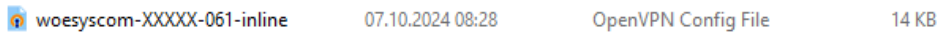
1.3 Right-click this icon and then select "Run as administrator".



You have now successfully installed the software and made the necessary settings.

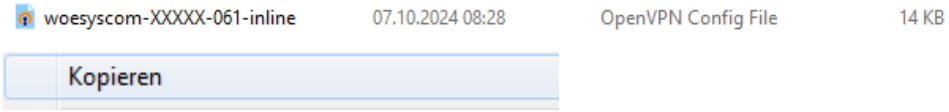
2. Adding Your OpenVPN Client to Authorize Your PC for Communication with Your MR3000C/MR3003C via OpenVPN:

2.1 Open the folder
woesyscom-XXXXX-061_PC Client

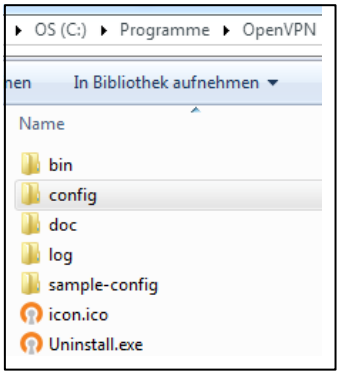


Note: Instead of "**XXXXX**", you will see the name of your client, ending in **-061-inline**.

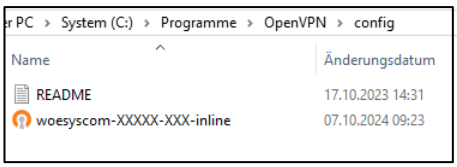
2.2 Copy the following file.



2.3 Open the path:
C:\Program Files\OpenVPN (the path you specified when installing the software).



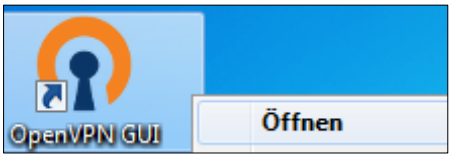
2.4 Paste the copied file into the "config" folder. This adds the PC client to your software.



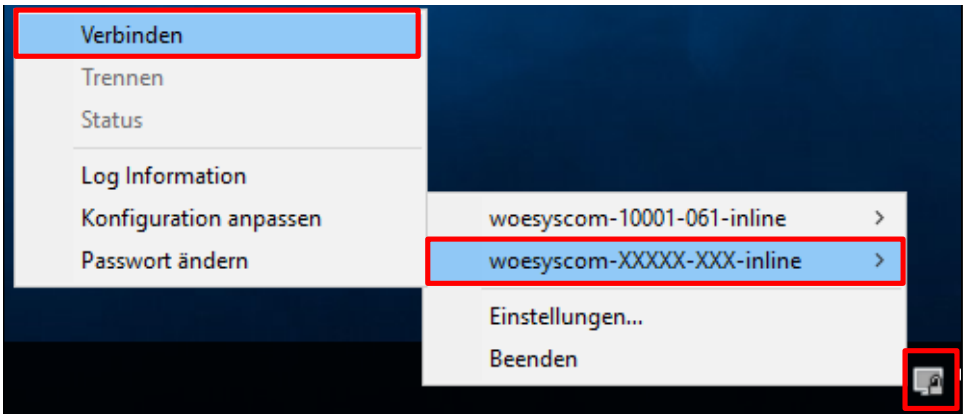
Alternatively, you can also copy the file and paste it onto your desktop. Then run the file by double-clicking it, and the client will be added to your OpenVPN software. Make sure that the client ends in **-061-inline**.

3. Starting the OpenVPN Connection

3.1 Open **OpenVPN**



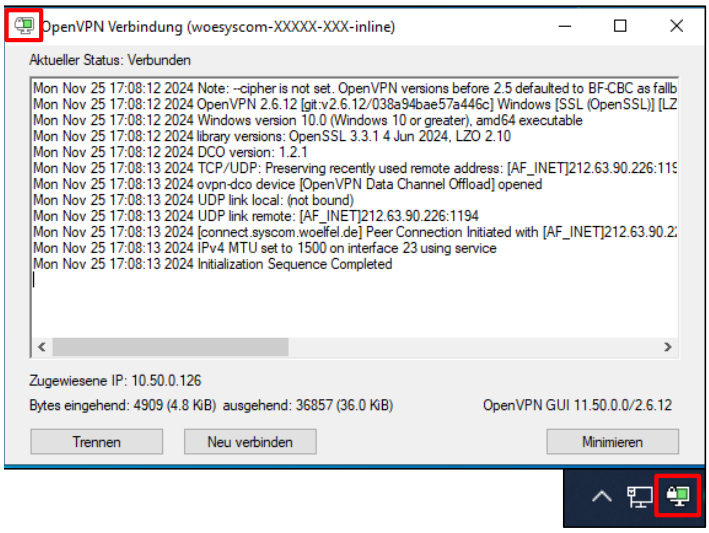
3.2 Right-click the OpenVPN icon  in the taskbar and then click "Connect".



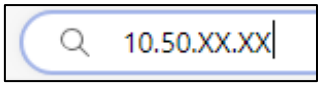
3.3 This window opens and starts the connection.

A successful connection is indicated by:
1. The green icon in the window and in the taskbar 

2. Depending on your PC settings, a notification of your successful connection will also be displayed in the taskbar.



3.4 Enter the VPN IP address assigned to your MR3000C/MR3003C in your browser.



You can now access your device as usual after entering the username and password.

